



## Financial Results Information: 2Q FY03/2017

SATO RESTAURANT SYSTEMS CO., LTD.

Listed on TSE 1st section: 8163



# FY03/2017 Overview of Financial Results for the Second Quarter



#### **Highlights**

**Higher** revenues

(YOY) Net sales: 20,291 million yen up 3.0% up 586 million yen

Higher revenues due to increase in number of restaurants in operation

(YOY)

profit

Operating income: 59 million yen down 88.2% down 444 million yen Ordinary income: minus 134 million yen (previous year: 428 million yen) down 562 million yen (YOY)

Extraordinary loss of 83 million yen was allocated because, for example, sales in existing restaurants could not achieve its goals as planned and labor cost increased due to arranging working environment, and also because of allocating advisory expenses and others associated with share acquisition of Miyamoto Munashi Corporation and TWO SIX Corporation, occurrence of foreign exchange losses due to stronger yen, loss on evaluation of investment in overseas joint ventures, and closure of two restaurants.

Newly opened

DM: directly-managed [Santen] DM: 3; FC: 1 [Nigiri Chojiro] DM: 2 FC: Franchise Chain [Katsuya] DM: 3; FC: 2 <u>\*\*NOTE</u>: In addition, contracts have been executed for opening 19 new restaurants. (as of Sep. 31, 2016)

#### **Group total (domestic & overseas): 427 restaurants**

| DM restaurants: total 381  |                       | Group FC restaurants: total 40  |
|--|-----------------------|---|
| <ul><li>Washoku Sato</li><li>Sushi-han</li><li>Santen</li><li>Nigiri Chojiro</li></ul> | 201<br>14<br>25<br>55 | <ul> <li>Santen 1</li> <li>Miyakobito 16</li> <li>Miyamoto Munashi 7</li> <li>Katsuya 16</li> </ul> |
| (including CHOJIRO) • Miyakobito   | 1                     | Overseas: total 6   |
| <ul><li>Nigiri Chujiro</li><li>Miyamoto Munashi</li><li>Katsuya</li></ul>              | 6<br>6 2<br>1 7       | <ul><li>Taiwan</li><li>Indonesia</li><li>Thailand</li></ul>   |



#### **Newly opening / Renovation**

**Newly opened Contracted** FY03/2017 **Total** 65.2% achieved **Planned** 19 31 Contracted\* **Achieved Planned Actual Total** restaurants **Total 65.2%** 46 11 19 30 50% Washoku Sato 0 2 Sushi-han 0 0 0 Santen 20 13 16 80% 20% Newly Santen FC 0 opened Nigiri Chojiro 50& 6 3 Nigiri Chujiro 0 0 **Miyamoto** 0 0 0 Munashi 0 0 0 60% Katsuya 0 Katsuya FC 2 3 5 83.3% **Actual** Renova 3 Washoku Sato tion

<sup>\*</sup> Contracted: Number of contracts executed to open new restaurants as of Sep. 31



### **Current progress in various measures**

|   | Measures   | Actual progress (as of Sep. 30, 2016)  |
|---|--|--|
| 1 | Reconstruction of working environment<br>Elimination of unpaid wages for overtime working<br>Approach to reduced working hours | Shorter business hours; allocating more hours to assign part-time employees; building up the structure for mutual support among different premises; prohibition of overtime working without permission; establishing external helpline   |
| 2 | Experiment on various menu at Washoku Sato   | "Sato-Suki" (all-you-can-eat style Sukiyaki) has been offered at every restaurant since August; and "Roast Beef Don" (roast beef on rice bowl), a hit menu has been included in the regular menu since October.  |
| 3 | FC development of Santen restaurants   | Mikawa-Anjo branch, the first FC of Santen opened in August, maintaining strong sales. Preparation work is underway to execute more contracts with new franchisees.  |
| 4 | Measures for attracting inbound tourists   | Various measures are developed for attracting tourists categorizing them into individual tourists and group tourists, depending on locations of restaurants and menu characteristics. Special website for inbound tourists should be developed and membership in some association relating to inbound tourists is envisaged. |
| 5 | Turning Washoku Sato restaurants in Taiwan to profitable ones  | "Danshui branch" (1st in Taiwan) and "Jung-Li<br>branch" (2nd) have both recorded surpluses.   |
| 6 | Purchasing by the Group as a whole Pursuit of logistics synergies  | Promotion of importing items developed in India, Thailand and others. Reduction in shipping cost. Plans to generate synergies by adding Miyamoto Munashi to the Group.   |
| 7 | Grouping together financial/accounting departments   | Accounting department of FOODSNET Corp. was fully integrated into SRS in June.   |



#### **Profit & Loss sheet (PL)**

#### Higher revenues, but lower profit

( $\triangle$  means negative)

Higher revenues

Lower profit

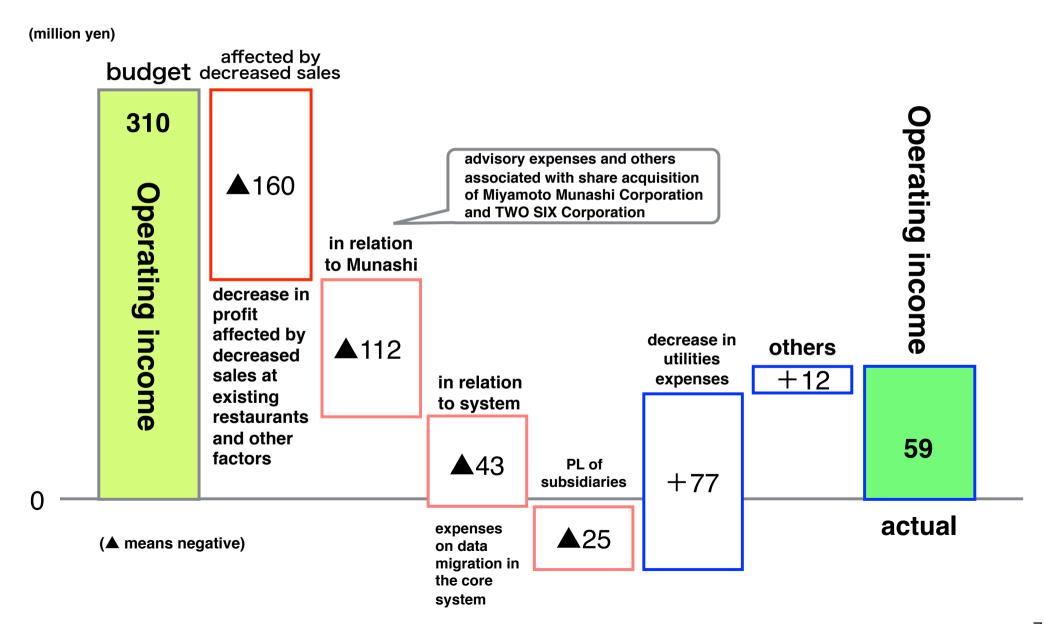
Increase in net sales (+ 586 million yen) and gross profit (+ 422 million yen)

Lower profit due to significant increase in SG&A expenses by 867 million yen

| (million yen)                               | 2Q<br>FY03/2016       |        | 2Q<br>FY03/2017 |                |                 |         |
|---|-----------------------|--------|-----------------|----------------|-----------------|---------|
|   | Amount Ratio to sales |        | Amount          | Ratio to sales | +/-<br>(amount) | +/- (%) |
|   |                       |        |                 |                |                 |         |
| Net sales                                   | 19,704                | 100.0% | 20,291          | 100.0%         | 586             | 3.0%    |
| Cost of sales                               | 6,744                 | 34.2%  | 6,908           | 34.0%          | 163             | 2.4%    |
| Gross profit                                | 12,960                | 65.8%  | 13,383          | 66.0%          | 422             | 3.3%    |
| SG&A  | 12,456                | 63.2%  | 13,323          | 65.7%          | 867             | 7.0%    |
| Operating income                            | 504                   | 2.6%   | 59              | 0.3%           | △444            | △88.3%  |
| Ordinary income                             | 428                   | 2.2%   | △134            | -              | <b>△562</b>     | -       |
| Net income attributable to owners of parent | 182                   | 0.9%   | △511            | -              | △693            | -       |



## Operating income Difference from budget



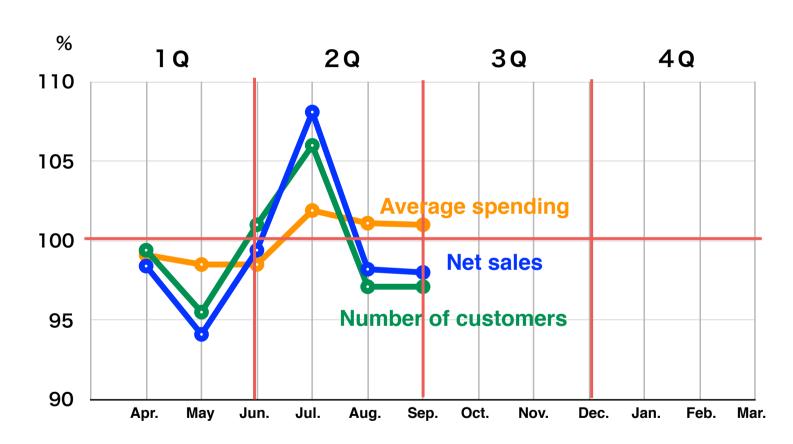


## Balance Sheet (BS)

| (million yen)                    | previous consolidated<br>fiscal year<br>(Mar. 31, 2016) | FY03/2017<br>2Q consolidated<br>cumulative period<br>(Jun. 30, 2016) | +/-    |
|----------------------------------|---|--|--------|
| Total current assets             | 10,765  | 9,153  | △1,612 |
| Total non-current assets         | 17,053  | 19,735   | 2,681  |
| Total assets                     | 27,820  | 28,930   | 1,109  |
| Total current liabilities        | 7,352   | 6,958  | △393   |
| Total non-current liabilities    | 5,936   | 8,134  | 2,197  |
| Total liabilities                | 13,288  | 15,092   | 18,04  |
| Total shareholders' equity       | 14,915  | 14,238   | △677   |
| Total net assets                 | 14,531  | 13,837   | △694   |
| Total liabilities and net assets | 27,820  | 28,930   | 1,109  |

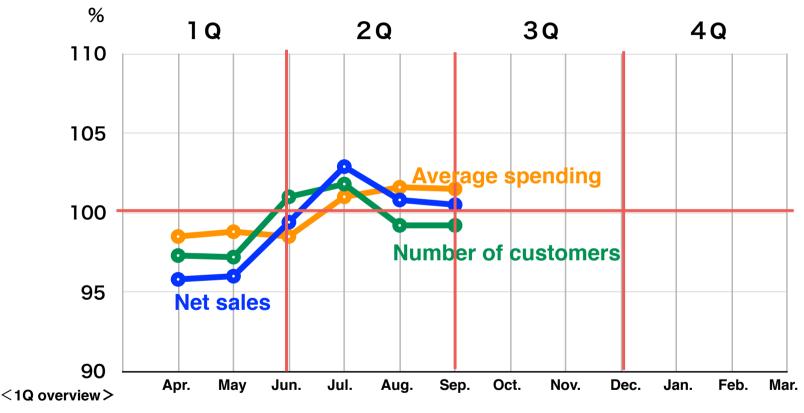


### Performance transition of existing Washoku Sato restaurants <BEFORE adjustment according to public holidays >





## Performance transition of existing Washoku Sato restaurants <a href="#">AFTER adjustment according to public holidays</a>>



Number of customers decreased by about 3 points as compared to the previous year in April and May, whereas in June it exceeded that of the previous year mainly due to enhanced promotional activities.

Average spending declined as compared to the previous year, mainly affected by sluggish growth in sales volume of "Sato-Shabu" (all-you-can-eat style Shabu-Shabu).

<2Q overview>

Sales and also average spending exceeded those of the previous year, thanks to enhanced promotional activities and various commercial measures including menu renewal and introducing "Sato-Suki" (all-you-can-eat style Sukiyaki).



## Aiming at becoming No.1 company in working environment in the food-service trade

## To prevent recurrence of unpaid wages for overtime working and reduce excessive work

The Company has always put its efforts into arrangement/improvement of workplace environment, and struggled with continuous improvement of working environment for employees, including adoption of one week consecutive leave scheme, full five-day workweek, and intensive encouragement of taking 100% vacations. Moreover, various measures have been carried out about 300 part-time employees were promoted to regular employees in October 2014 to expand opportunities especially for female staff to play their active roles further, and in April 2015 staff attendance management system using vein authentication terminals was introduced enabling salaries calculation on minute-by-minute basis.

With respect to overtime working, the Company had previously paid salaries based on employees' declarations, but it arrived at recognition that declarations of overtime working were not made correctly. For this reason, a fact-finding commission was established in cooperation with external attorney and others to investigate the matter and as a result, quite regrettable to say, it found to an extent that some of actual working was not recorded in fact on the staff attendance management system. The Company therefore came with the conclusion that it should immediately pay unpaid wages for overtime working for the preceding two years and decided to pay total amount of 462 million yen. For the future, the Company will, not only settling the past, but also make its best to ensure that measures are taken intensively to prevent recurrence so that unpaid wages for overtime working could be eliminated.

#### Measures for preventing recurrence

- Correct entry of working time into the staff attendance management system (guided & ensured)
- Establishing "HELPLINE" as an external consultation desk
- Shorter business hours (e.g., earlier closing, temporary closing during idle hours)
- Allocating more budget to operational hours
- Providing guidance and training to supervisory staff
- Building up support framework within areas and divisions
- Reconsidering elements of restaurant operations (e.g., time of inventory counting)









#### Famous in Kansai area

Munashi is extraordinarily famous in Kansai area as a "Set meal restaurant with free-refill service for rice".

#### **Development background**

Predecessor operating company had succeeded in the field of thematic Izakaya (Japanese style pub).

**↑ ↓ ↓** 

Thematic Izakaya slowed down



A set meal restaurant was developed, not susceptible to economic fluctuations and targeted at public in general.

In 2003, its first restaurant opened in Amagasaki City (Hyogo pref.).

At that time, there was no such set meal restaurant chain featuring free-refill for rice.

So it became very popular as a pioneer.

#### **Background**

influence of slowdown in the main business of thematic Izakaya

**Operational cost** increased because of having no delivery center.

Little managerial resources could be allocated to Miyamoto Munashi restaurants.

## Meshiya Miyamoto Munashi



### **History**

expansior

Feb. 2003

expanded to Tokyo area Mar. 2003

Apr. 2004

Jun. 2005

1st restaurant opened 12 branches

expanded to Nagoya area

expanded to Kyushu (Fukuoka) area

etreat

Apr. 2008

Nov. 2008

from Kyushu area

from Kanto area

expanded to branches at peak nationwide

at peak

in Kanto area

#### recent situations

No new opening, no renovation No new item introduced No active sales promotion **Human resources flowing out** 

Sep. 1, 2016

Joined SRS Group

Kanto area could be supported by **SRS Group's** delivery scheme.



#### **Basic information**

## お母さんのごはん お母さんのおかずをお届けしたい

#### We'd like to serve you mom's cooking

| Organization | "Miyamoto Munashi Corporation" (SRS's new wholly-owned subsidiary) Representative Director: Tsuyoshi Taguchi Director: Masahiro Tanaka (SRS Administrative HQ | Concept  | With the phrase of "We'd like to serve you mom's cooking", its concept is that customers would have full meals there offering mainly basic items. |   |  |
|--------------|---|--|---|---|--|
|              | J   | Director & Administrative HQ Manager: Toshiaki<br>Okamoto<br>Munashi Business HQ Chief (proper staff in charge<br>of Miyamoto Munashi restaurants) | Customers<br>trend  | Majority of them are men. At lunch time, male customers account for nearly 80%. They widely rar from young students to elderlies. Recently, |  |
| (            | Category  | →Public set meal restaurant (downtown set meal restaurants chain target at public in general)  | trena   | increasing number of foreign tourists come to have breakfast.   |  |
|              | Average spending  | 680 yen  | Others  | Quasi-directly managed restaurants are those  |  |
| ı            | Location  | Public set meal restaurants; all of them are located at roadside within downtown areas in front of train stations (in-building type).              |   | operated by former regular employees.  Strength: Average number of full-time employees per  |  |
|              | lumber of estaurants  | 69 including 62 directly-managed, 5 quasi-directly managed, and 2 FC restaurants   | Strength<br>Issue   | restaurant is about 0.6. Issue: Important issues to be considered for the future are improvement in values offered towards                  |  |
| C            | Operation areas   | 3 areas of Kansan, Chubu and Okayama<br>Osaka: 31, Shiga: 2, Kyoto: 3, Nara: 1, Hyogo: 16,<br>Okayama: 3, Nagoya: 12, Gifu: 1                      |   | further growth, and optimal staffing.   |  |
| E            | mployees  | 47 (10 at HQ and 37 at reataurants)  | Most recent net sales   | 3,360 million yen 15  |  |



#### **Attractiveness**

## Highly price conscious Osaka people recognize Munashi's value

Extremely bountiful!!
Free refill for rice!!

## **Particularity**

How should we have customers eat rice as much as possible while enjoying its taste?

Not mention it's delicious, Miyamoto Munashi puts its emphasis on getting customers satisfied with freshly-cooked white rice. We consider how should we have customers eat rice as much as possible while enjoying its taste. Dishes of our set meals are bountiful and tasty such that customers would want to refill rice once or twice!



### Favored by local people!

#### <examples>

There are restaurants, such as Kintetsu Kawachi-Amamiekimae branch, having been loved by local people for more than ten years, despite there are less than twenty thousands of train users at the station daily. Most of the customers are neighbors including women and families. The restaurants have taken toots in their local areas as places to visit even every day at ease.

### Operational even in small trade areas

It is amazing that the restaurant chain has maintained its operation for a long time even in station areas with less than thirty thousands of users.

Without being involved in excessive competition, they have continued their business while being soundly recognized by local people.

### **Entrance**





### Inside

#### Female customers are increasing!

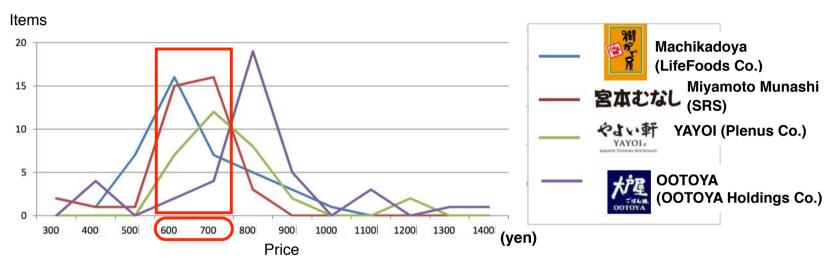


#### Free refill for rice!

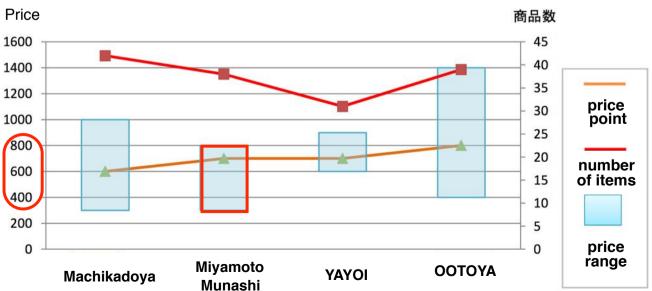


## Items composition

Munashi's menu comprises mainly of those priced at 600 - 700 yen.



Price ranges are generally from 350 - 800 yen.



### Merits for SRS Group to acquire Munashi business

new category of SRS restaurants

Downtown set meal restaurant chain target at public in general and its operational know-how

"More profitability with less sales"

"Mechanism to generate certain amount of profit from moderate level of sales"

#### **High profitability**

High profitability: operating income ratio of more than 10% Continuing stable financial health

#### average data per restaurant

Square footage: about 66 m2 Monthly sales: 4.5 - 5 million yen Average spending: 680 - 700 yen About 7,000 customers per month

Even at peak hours, 3 or 4 employees are sufficient to operate.

#### **Restaurant operation system at Munashi**

#### 1. Holding down labor cost

Full-time employees as managers administer multiple restaurants (they focus on administrative jobs such as staff's work scheduling, assignment, recruitment, attendance, monetary affairs).

Simplifying on-premise procedures such as cooking and serving

Operation system has been established, that can be operated solely by part-time employees. Eventual cooking procedures are done in the restaurants, but by enhancing the extent of pre-processing of materials to be handled at supplier-level and by reducing the number of menu items to 56 or so, enabling the staff to become proficient much more earlier.

Installing in-store food ticket vending machines realized laborsaving, so that the staff would not be bothered by monetary supervision.

Labor cost and foodstuff cost are reduced, and a business model is established for stable management even in small trade areas by simplified restaurant operations.

## Merits for SRS Group to acquire Munashi business (other merits)

| Contribution to the mid-term management plan   | Much contribution could be anticipated for having further more restaurants at low-price level, in order to achieve the goal of being an essential social infrastructure and prospering over 100 years to come, as described in the mid-term management plan. (69 Munashi restaurants joined SRS.) |  |  |
|--|---|--|--|
| Presence in Kansai area  | restaurants joined SRS.)  69 Munashi restaurants have newly joind SRS Group that has overwhelming number of restaurants in Kansai area, where presence of the Group will be further strengthened.   |  |  |
| Japanese restaurant category that does not compete with pre-existing SRS restaurants | They fall into the Japanese food category in which our conventional know-how would be utilized, while at the same time since they belong to low-price zone and are located in areas in front of train stations, there should be no competition with other pre-existing categories.                |  |  |
| Synergies<br>(purchasing & logistic)   | Synergies in purchasing and other aspects could be anticipated since they fall into the same Japanese food category as others. In addition, most of them are located within areas of SRS Group's delivery network and therefore logistic synergies could be anticipated in the future.            |  |  |
| Future prospects   | Business expansion would be anticipated for the future in the context of increase in single-<br>person households, increase in low-income population, decrease in car ownership and<br>other factors.   |  |  |
| Low risk in foodstuff procurement  | Since they do not rely on any particular foodstuff, risk in foodstuff procurement is lower.   |  |  |

Meshiya Miyamoto Munashi should be our new engine of growth!

#### Menu

#### Wide variety ranging from plentiful dishes to healthy dishes

Set meals priced at 590 - 790 yen zone are at the center. Single items such as rice bowls, noodles and curry & rice are also available.

#### Low-price single items are popular!

Tamago-Don (egg on rice bowl) : 390 yen Kitsune Udon (noodle): 350 yen Beef curry & rice: 450 yen

#### Set meals are of course very popular!

Set meal of huge pork cutlet: 650 yen
Set meal of grilled mackerel with Japanese omelette:
650 yen

Various dishes are offered such as hamburg steak, pickled chicken, and sauteed vegetables, which should make you take another refill of freshly-cooked white rice.

#### **Set meals**

Top selling! Extremely bountiful!
Set meal of huge pork cutlet: 650 yen (incl. tax)





Set meal of hamburg steak: 730 yen (incl. tax)

Set meal of grilled mackerel with Japanese omelette: 650 yen (incl. tax)





Set meal of pork cutlet covered with egg: 750 yen (incl. tax)



Set meal of grilled chicken with tomato sauce: 790 yen (incl. tax)



Deluxe set meal of grilled chicken: 890 yen (incl. tax)



Healthy set meal of sauteed vegetables: 650 yen (incl. tax)



Set meal of grilled chicken with green onion: 730 yen (incl. tax)



Set meal of sauteed chicken with Korean sauce: 730 yen (incl. tax)

#### **Rice bowls**

Ultimate taste finished with specially-made soup



Tamago-Don (egg on rice bowl)



Tamago-Don: 390 yen (incl. tax)



Negitoro-Don (minced tuna & green onion): 650 yen (incl. tax)



Katsu-Don (pork cutlet with egg): 650yen (incl. tax)

## Meshiya

## Miyamoto Munashi

## **Limited time offering**

1st 2nd from Nov. 1, 2016 from Jan. 16, 2017



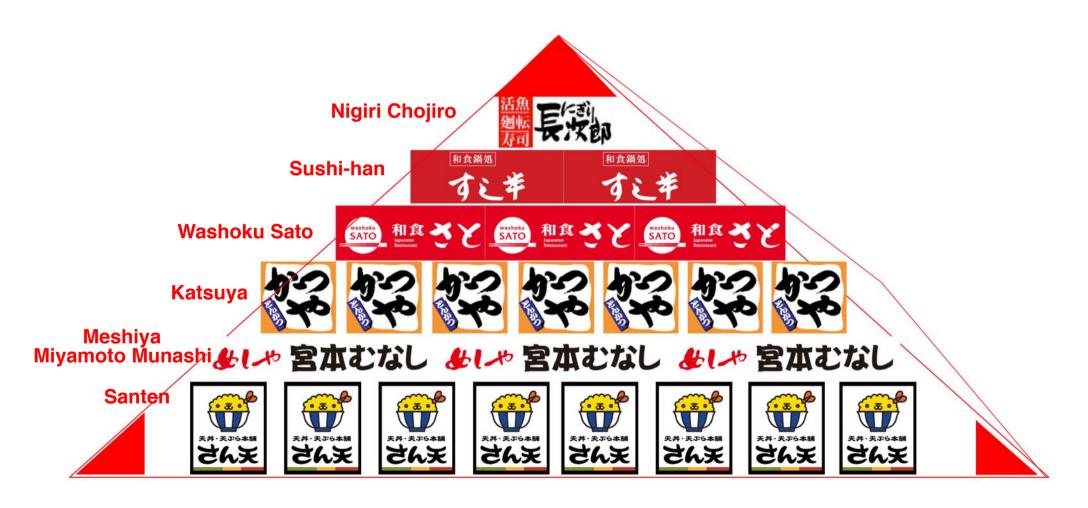




## Mid-term management plan



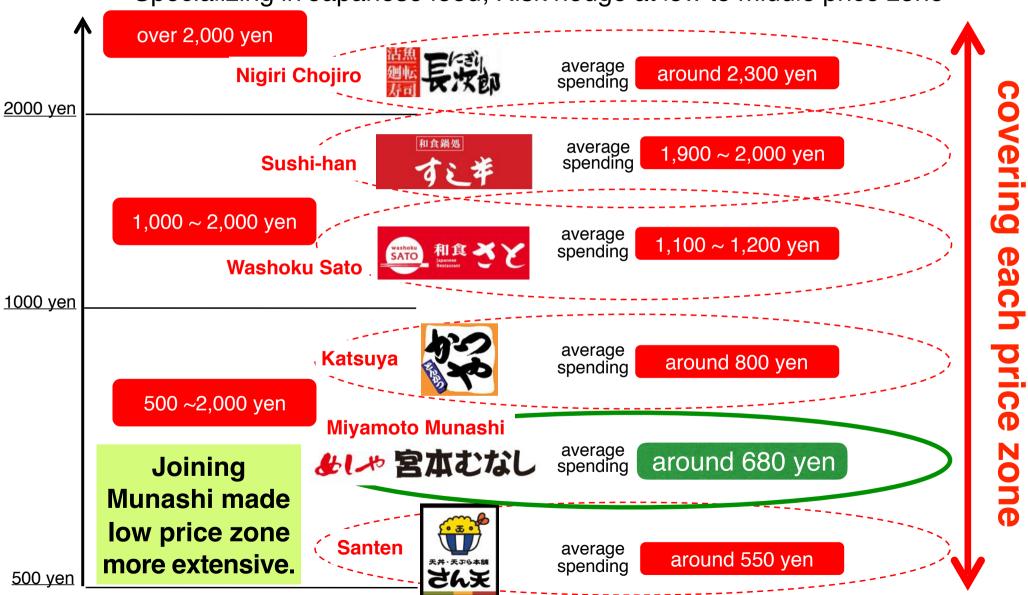
## Towards realization of "Sato Pyramid"





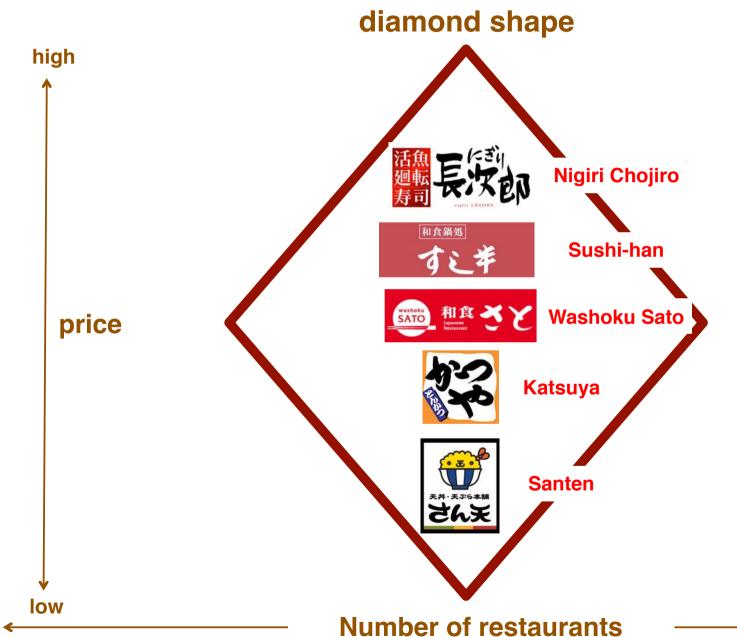
## Price zone hedging capabilities

Specializing in Japanese food; Risk hedge at low to middle price zone





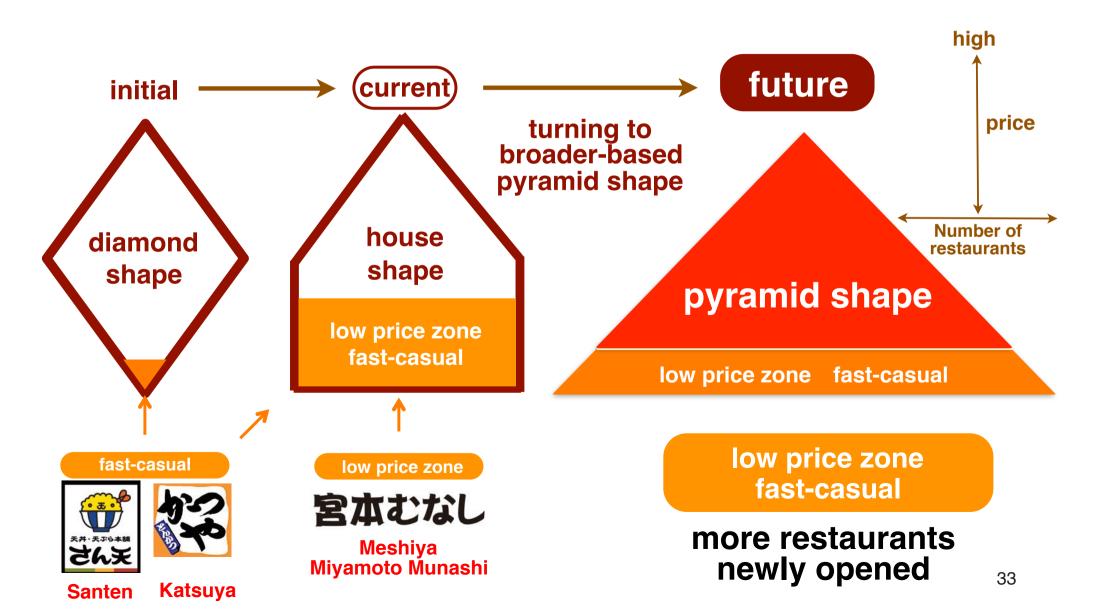
## SRS group restaurants composition (initial)





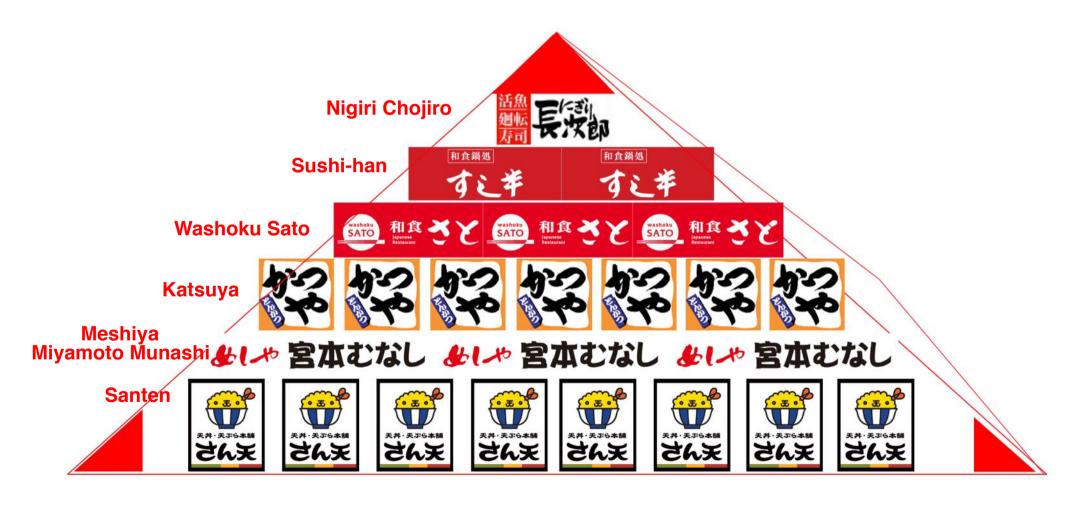
## SRS group restaurants composition

Diamond shape ~ house shape ~ pyramid shape



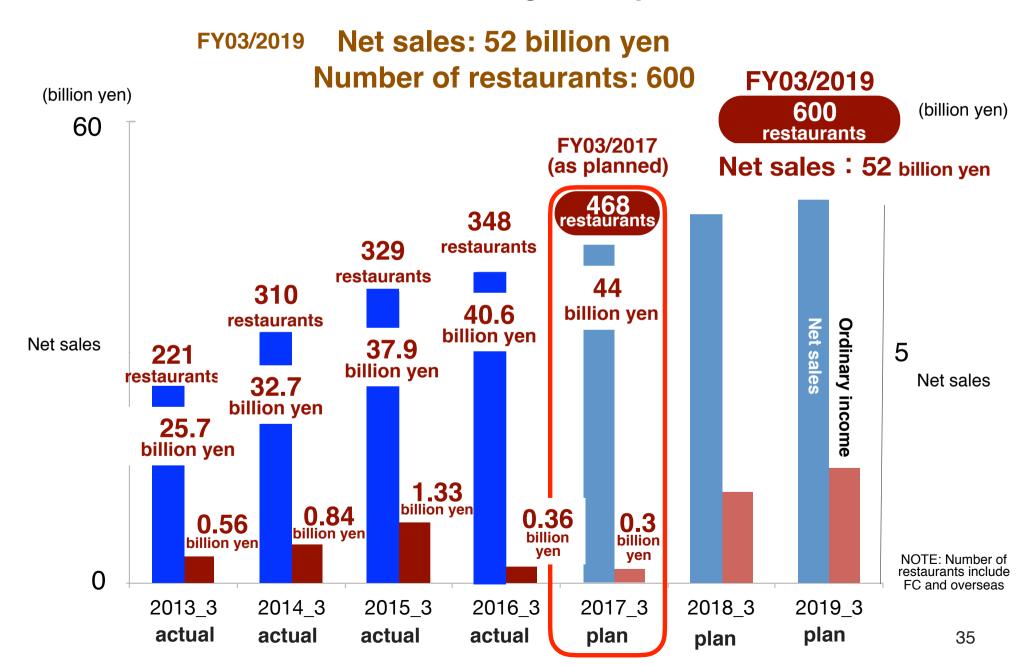


## Towards realization of "Sato Pyramid"





#### Mid-term management plan





#### Mid-term management plan: Numerical targets

## **FY03/2019 51st Period**

Net sales 52 billion yen

Number of restaurants 600

Equity ratio 5%

**ROE** 8%

Capital adequacy ratio over 50%



#### **Performance forecasts**

## Increase in both revenues and operating income is anticipated for FY03/2017

| (million yen)                                     | FY03/2016<br>(actual) | FY<br>(fo |              |         |
|---|-----------------------|-----------|--------------|---------|
|   | Amount                | Amount    | +/- (amount) | +/- (%) |
| Net sales   | 40,061                | 44,000    | 3,939        | 9.8%    |
|   |                       |           |              |         |
| Operating income                                  | 542                   | 550       | 8            | 1.5%    |
|   |                       |           |              |         |
| Ordinary income                                   | 361                   | 300       | △61          | -       |
|   |                       |           |              |         |
| Net income<br>attributable to<br>owners of parent | 6                     | △300      | △306         | -       |



#### **Topics**

#### **Newly opened <domestic>**

Apr. Katsuya: Kireuriwari branch (Osaka pref.)

Katsuya: Higashi-Osaka Nishitsutsumi branch (Osaka pref.)

May Santen: Narumi branch (Aichi pref.)

First branch in Chubu area

Katsuya: Kawachinagano branch (Osaka pref.)

Jun. Katsuya: Kyoto-Daigo branch (Kyoto pref.)

Nigiri Chojiro: Moriyama branch (Shiga pref.)

Jul. Santen: Bakuro-machi branch (Osaka pref.)

Santen: Nara-Kashiba branch (Nara pref.)

Aug. Santen: Mikawa-Anjo branch (Aichi pref.)

**First Santen FC** 

Sep. Katsuya: Habikino-Nishiura branch (Osaka pref.)

Nigiri Chojiro: Kameoka branch (Kyoto pref.)

Oct. Santen: Kawaguchi-Michiai branch (Saitama pref.)

Santen: AEON Mall Yono branch (Saitama pref.)

First opening in a food-court

Katsuya: Sakai-Chuokanjo branch (Osaka pref.)

Santen: Sakai-Toyoda branch (Osaka pref.)

Nigiri Chojiro: Nara-Ichibu branch (Nara pref.)

Nov. Santen: Omiya-Owada branch (Saitama pref.)

#### Newly opened < overseas>

Jun. Washoku Sato: Jung-Li branch (Taiwan)



#### **Closed (domestic/overseas)**

May Miyakobito: Omihachiman branch (Shiga pref.)

Jul. Washoku Sato: AMATA Home Pro branch (Thailand)

Oct. Sushi-han: Houzenji main restaurant (Osaka pref.)

Miyakobito: Ichijoji branch (Kyoto pref.)

#### **Topics**



#### Contact

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